



EKENA
MILLWORK

AmeriCraft Wood Shutters

3 Year Warranty

Factory Painted and Capped

General: This express limited warranty covers performance of AmeriCraft wood shutters in the raised panel, flat panel, and louvered styles manufactured by Ekena Millwork that are both factory painted by Ekena Millwork and installed with Ekena Millwork's copper or aluminum 'shutter caps'. Shutters that are stained, clear coated, primed without painting, or left unfinished are not covered under warranty. Ekena Millwork does not warrant installation or labor provided by others.

Terms: Ekena Millwork warrants that the product outlined in "general" are free from manufacturing defects for a period of three years after date of shipment, pro rated based on the schedule outlined in the warranty table.

Number of Years After Shipment	Prorated Coverage
0-1 Years	100%
1-2 Years	75%
2-3 Years	50%

Remedies: If the AmeriCraft shutters do not meet the warranty, Ekena Millwork shall at its option and subject to the warranty coverage schedule, replace the products (less taxes), refund the original purchase amount, or provide touch up kits to repair the product at its sole discretion. Repairing or replacing does not extend the original warranty period. Ekena Millwork shall not be liable for labor costs to remove or re-install, travel expenses, or other costs.

Exclusions: This warranty does not apply to any issues with non-defective products caused by conditions or handling beyond Ekena Millwork's control. This warranty does not cover claims, damage, or failure of the products from the following but not limited to: 1) Acts of God or fire; 2) Accidental or intentional acts of the owner, the installer, or others; 3) Installation not in accordance with Ekena's written instructions and recommendations; 4) Repairs or modifications by persons not authorized by Ekena or from the use of parts and accessories not authorized by Ekena Millwork; 5) Unreasonable use or use outside of the intended application. 6) Ordinary wear and tear. 7) Paint or product damage caused by weathering and other external factors such as abrasions, impacts, wind, and birds or other animals. 8) Gapping caused by thermal expansion and contraction. 9) Excessive heat exposure (e.g. window reflections). 10) Color changes due to UV exposure and other natural processes. 11) Damage caused by power-washers, sprinklers, other external forces, or improper care or maintenance. 12) Damage resulting from settlement of building, movement in walls or foundation, or other failures of the structure itself. 13) Airborne stains, mold, or mildew. 14) Any paint failure not caused by a defect in workmanship. 15) Normal paint wear and tear. 16) Expansion and contraction in louvers or panels (due to 'floating' construction). 16) Shutters that are not painted. Stained, clear coated, primed shutters without paint, or unfinished shutters are not covered under warranty. 17) Failure to install shutter caps (reverts to one year warranty - see page two).

Who Is Covered: This warranty extends only to the original residential or commercial owner(s) of the structure on the date of the purchase of the products and shall extend for the terms stated so long as such owner owns the structure. Coverage under this warranty shall cease upon the transfer of ownership of the structure or upon death of the original owner. This warranty does not transfer to any new owner of the structure which the product is installed on or any other individual other than the original owner of the structure the product is installed on.

Fading And Color Change Notice: AmeriCraft shutters are finished using paints with UV resistant qualities. However, normal wear and tear can be expected and may require periodic maintenance and experience fading and other weather related issues depending on the amount of sunlight, installation location, and other environmental factors. Due to normal weathering, changes in manufacturing, hand finishing variation, and other factors., replacements ordered after initial install may differ from originals. Ekena reserves the right to change colors and finishing methods at any time without notice.

Mitigation Statement:

In accordance with applicable Texas law, the purchaser has a duty to mitigate damages. If a defect or issue is discovered, the user must take reasonable and timely steps to prevent further damage, including ceasing use of the product, protecting it from additional exposure to weather or impact, and promptly notifying the manufacturer. Failure to take such steps may result in a reduction or denial of warranty coverage.

Governing Law:

This warranty shall be governed by and construed in accordance with the laws of the State of Texas, without regard to its conflict of law principles. In the event of any dispute, claim, or controversy arising out of or relating to this warranty or the use of the product, the purchaser agrees to first attempt to resolve the matter through good faith mediation. Mediation shall take place in the State of Texas. If the parties are unable to resolve the dispute through mediation, either party may pursue other legal remedies available



EKENA
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AmeriCraft Wood Shutters
1 Year Warranty
Field Painted

General: This express limited warranty covers performance of AmeriCraft wood shutters in the board ‘n’ batten, raised panel, flat panel, and louvered styles manufactured by Ekena Millwork that are painted in the field, and/or installed without Ekena’s ‘shutter caps’. Shutters that are stained, clear coated, primed without painting, or left unfinished are not covered under warranty. Ekena Millwork does not warrant installation or labor provided by others.

Terms: Ekena Millwork warrants that the product outlined in “general” are free from manufacturing defects for a period of one year after date of shipment, pro rated based on the schedule outlined in the warranty table.

Number of Years After Shipment	Coverage
0-1 Years	100%

Remedies: If the AmeriCraft shutters do not meet the warranty, Ekena Millwork shall at its option and subject to the warranty coverage schedule, replace the products (less taxes), refund the original purchase amount, or provide touch up kits to repair the product at its sole discretion. Repairing or replacing does not extend the original warranty period. Ekena Millwork shall not be liable for labor costs to remove or re-install, travel expenses, or other costs.

Exclusions: This warranty does not apply to any issues with non-defective products caused by conditions or handling beyond Ekena Millwork’s control. This warranty does not cover claims, damage, or failure of the products from the following but not limited to: 1) Acts of God or fire; 2) Accidental or intentional acts of the owner, the installer, or others; 3) Installation not in accordance with Ekena’s written instructions and recommendations; 4) Repairs or modifications by persons not authorized by Ekena or from the use of parts and accessories not authorized by Ekena Millwork; 5) Unreasonable use or use outside of the intended application. 6) Ordinary wear and tear. 7) Paint or product damage caused by weathering and other external factors such as abrasions, impacts, wind, and birds or other animals. 8) Gapping caused by thermal expansion and contraction. 9) Excessive heat exposure (e.g. window reflections). 10) Color changes due to UV exposure and other natural processes. 11) Damage caused by power-washers, sprinklers, other external forces, or improper care or maintenance. 12) Damage resulting from settlement of building, movement in walls or foundation, or other failures of the structure itself. 13) Airborne stains, mold, or mildew. 14) Any paint failure not caused by a defect in workmanship. 15) Normal paint wear and tear. 16) Expansion and contraction in louvers or panels (due to ‘floating’ construction). 16) Shutters that are not painted. Stained, clear coated, primed shutters without paint, or unfinished shutters are not covered under warranty.

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