



EKENA
MILLWORK

Hobby Boards

PVC, MDF, Wood Veneer, Acrylic
Limited Lifetime Warranty

General: This express limited lifetime warranty covers performance of hobby board products manufactured by Ekena Millwork. Ekena Millwork does not warrant installation or labor provided by others.

Terms: Ekena Millwork warrants that the product lines outlined above shall be free from manufacturing defects in material and workmanship under normal use and service conditions, subject to the terms, conditions, limitations, and exclusions set forth herein.

Remedies: If the hobby board fails to conform to this warranty, Ekena Millwork shall, at its sole option, either replace the defective product or refund the original purchase price of the product. Replacement or repair of any product shall not extend the original warranty period. Ekena Millwork shall not be responsible for labor costs, removal costs, re-installation costs, travel expenses, shipping charges, loss of use, project delays, or any incidental or consequential damages.

Exclusions: This warranty does not apply to non-defective products, nor to any claims, damage, or failures caused in whole or in part by conditions, handling, installation methods, or uses beyond Ekena Millwork's control, including but not limited to:

1. Accidental, negligent, abusive, or intentional acts by the owner, installer, contractor, or third parties.
2. Acts of God, natural disasters, fire, flooding, weather events, or other force majeure events.
3. Installation not performed in accordance with Ekena Millwork's written instructions, recommendations, applicable building codes, or accepted construction practices.
4. Repairs, modifications, or alterations performed by persons not authorized by Ekena Millwork, or the use of unauthorized parts, accessories, coatings, or attachments.
5. Ordinary wear and tear, including scratches, abrasions, dents, fading, finish wear, or cosmetic aging.
6. Unreasonable use, misuse, abuse, or use outside the intended application.
7. Failure caused by improper handling, storage, installation, fabrication, machining, cutting, drilling, routing, sanding, engraving, laser cutting, CNC machining, finishing, or other field modifications.
8. Damage, warping, swelling, delamination, lifting, cracking, or deterioration caused by exposure to excessive moisture, humidity, standing water, condensation, flooding, exterior weather conditions, or wet environments.
9. Damage caused by improper adhesives, incompatible chemicals, improper fasteners, inadequate surface preparation, or failure to follow accepted fabrication or installation practices.
10. Damage caused by harsh cleaners, solvents, alcohol-based cleaners, ammonia-based cleaners, abrasives, acetone, paint strippers, or other incompatible cleaning or finishing products.
11. Variations in wood grain, texture, mineral streaks, knots, color tone, sheen, laser-cut edge appearance, veneer pattern, MDF core characteristics, acrylic appearance, or other natural or manufacturing characteristics inherent in wood veneer, MDF, acrylic, or expanded cellular PVC products.
12. Natural expansion, contraction, movement, slight bowing, checking, or dimensional variation resulting from temperature changes, humidity fluctuations, environmental exposure, or building movement.
13. Yellowing, fading, discoloration, distortion, warping, or deterioration caused by prolonged ultraviolet (UV) exposure, excessive heat, high-intensity lighting, fireplaces, heaters, or other elevated temperature conditions.
14. Minor fabrication marks, laser-cut edge darkening, CNC tooling marks, dimensional tolerances, surface texture variations, or other characteristics consistent with normal manufacturing tolerances and accepted industry standards.
15. Products used in structural, load-bearing, exterior, safety-related, or other applications for which they were not designed or approved by Ekena Millwork.

Who Is Covered: This warranty extends only to the original residential or commercial owner of the structure into which the product was originally installed and shall extend for the terms stated so long as such owner owns the structure. Coverage under this warranty shall cease upon the transfer of ownership of the structure or upon death of the original owner. This warranty does not transfer to any new owner of the structure which the product is installed on or any other individual other than the original owner of the structure the product is installed on.

Mitigation Statement:

In accordance with applicable Texas law, the purchaser has a duty to mitigate damages. If a defect or issue is discovered, the purchaser must take reasonable and timely steps to prevent further damage, including ceasing use of the product, protecting it from additional exposure to weather or impact, and promptly notifying the manufacturer. Failure to take such steps may result in a reduction or denial of warranty coverage.



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Governing Law:

This warranty shall be governed by and construed in accordance with the laws of the State of Texas, without regard to its conflict of law principles. In the event of any dispute, claim, or controversy arising out of or relating to this warranty or the use of the product, the purchaser agrees to first attempt to resolve the matter through good faith mediation. Mediation shall take place in the State of Texas. If the parties are unable to resolve the dispute through mediation, either party may pursue other legal remedies available under Texas law, subject to the limitations described in this warranty.

Claims:

Any claim under this warranty must be submitted in writing within thirty (30) days of discovery of the alleged defect and must include proof of purchase and photographs or other documentation reasonably requested by Ekena Millwork.

DISCLAIMER OF IMPLIED WARRANTIES:

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD STATED HEREIN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.w

General Product Notes

- Hobby Boards are intended for decorative, creative, fabrication, prototyping, craft, hobby, woodworking, and similar non-structural applications. Products are not designed to provide structural support, reinforcement, or load-bearing capacity.
- Hobby Boards may be cut, machined, routed, drilled, sanded, engraved, painted, stained, or otherwise fabricated using methods appropriate for the specific material. The user is solely responsible for determining the suitability of the product for the intended application and fabrication process.
- Products should be acclimated in the intended environment for a minimum of seventy-two (72) hours prior to fabrication or installation.
- Wood veneer products utilize an MDF core material and may be susceptible to swelling, warping, or deterioration when exposed to excessive moisture, humidity, standing water, or wet environments.
- Expanded cellular PVC products may naturally expand or contract due to temperature changes. Appropriate expansion gaps should be maintained where applicable.
- Wood veneer products are laser cut and may exhibit darkened edges, slight burn marks, or color variation along cut edges. These characteristics are normal and inherent to the laser cutting process.
- Variations in wood grain, color, texture, mineral streaks, knots, sheen, and other natural wood characteristics are normal and should be expected. No two wood veneer panels will be identical.
- Acrylic surfaces may scratch during handling, fabrication, or cleaning. Protective masking should remain in place until fabrication and installation are complete.
- Solvent-based adhesives or cleaners may damage acrylic materials. Only products compatible with the specific material being used should be selected. The user is solely responsible for verifying compatibility.
- Avoid prolonged exposure to excessive heat, direct sunlight, fireplaces, heaters, heat vents, or other high-temperature environments, as excessive heat may cause distortion, discoloration, expansion, or adhesive failure depending on the material.
- Slab edges may be sharp after manufacturing or fabrication and should be handled using appropriate care and personal protective equipment.
- Products should be inspected upon delivery and prior to fabrication or installation. Cutting, machining, finishing, or installation constitutes acceptance of the product's condition, dimensions, material characteristics, and appearance.